

**Summary- Exeter trend analysis: 2007-2008 Performance Indicator results compared to 2006-2007**

**Key:**

④③②①	National Top District Quartile (Best)
④③②①	National Second District Quartile
④③②①	National Third District Quartile
④③②①	National Bottom District Quartile (Worst)
↑	BVPI for 2007-2008 is in a higher quartile than 2006-2007
→	BVPI for 2007-2008 is in the same quartile as 2006-2007
↓	BVPI for 2007-2008 is in a lower quartile than 2006-2007
N/a	Not Available

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Statutory Performance Indicator Results 2007-2008

BVPI Indicator	Quartile Movement	2006-2007		2007-2008	
		Result	National District Quartile	Result	National District Quartile
<b>CORPORATE HEALTH</b>					
<b>BVPI 2a-</b> Level of Equality Standard for Local Government	→	2	N/a	2	N/a
<b>BVPI 2b-</b> The duty to promote race equality	↓	68%	④③②①	68%	④③②①
<b>BVPI 8-</b> Percentage of undisputed invoices paid on time	→	95.73%	④③②①	95.58%	④③②①
<b>BVPI 9-</b> Percentage of Council Tax collected	→	97.10%	④③②①	97.33%	④③②①
<b>BVPI 10-</b> Percentage of Non-Domestic Rates collected	→	99.0%	④③②①	98.75%	④③②①
<b>BVPI 11a-</b> The percentage of top 5% earners that are women	↓	21.57%	④③②①	18.00%	④③②①
<b>BVPI 11b-</b> The percentage of top 5% earners from minority ethnic communities	→	4.00%	④③②①	4.00%	④③②①
<b>BVPI 11c-</b> The percentage of top 5% staff who have a disability	→	2.00%	④③②①	2.00%	④③②①
<b>BVPI 12-</b> Number of working days lost due to sickness absence	→	9.15	④③②①	9.16	④③②①
<b>BVPI 14-</b> Percentage of employees retiring early, excluding ill-health retirements	↓	0.00%	④③②①	0.96%	④③②①
<b>BVPI 15-</b> Percentage of employees retiring on the grounds of ill health	↓	0.00%	④③②①	0.12%	④③②①
<b>BVPI 16a-</b> Percentage of local authority employees with a disability	↓	3.73%	④③②①	3.34%	④③②①

Statutory Performance Indicator Results 2007-2008

BVPI Indicator	Quartile Movement	2006-2007		2007-2008	
		Result	National District Quartile	Result	National District Quartile
<b>BVPI 16b-</b> Percentage of economically active population with a disability	N/a	13.44%	N/a	13.44%	N/a
<b>BVPI 17a-</b> Proportion of local authority employees from minority ethnic communities	→	1.1%	④③②①	1.0	④③②①
<b>BVPI 17b-</b> Percentage of economically active population from minority ethnic communities	N/a	1.8%	N/a	N/a	N/a
<b>BVPI 156-</b> Percentage of authority buildings which are accessible to people with a disability	N/a	55%	N/a	75%	N/a
<b>HOUSING</b>					
<b>BVPI 63-</b> Average SAP (energy efficiency) rating of local authority owned dwellings	→	69	④③②①	69	④③②①
<b>BVPI 64-</b> The number of private sector vacant dwellings that are returned into occupation	→	31	④③②①	29	④③②①
<b>BVPI 66a-</b> Rent collected as a proportion of rents owed on Housing Revenue Account Dwellings	→	98.10%	④③②①	98.38%	④③②①
<b>BVPI 66b-</b> Percentage of local authority tenants with more than seven weeks of (gross) rent arrears	→	4.06%	④③②①	4.20%	④③②①
<b>BVPI 66c-</b> Percentage of local authority tenants in arrears who have had Notices Seeking Possession served	↑	32.83%	④③②①	28.19%	④③②①
<b>BVPI 66d-</b> Percentage of local authority tenants evicted as a result of rent arrears	↑	0.24%	④③②①	0.14	④③②①

## Statutory Performance Indicator Results 2007-2008

BVPI Indicator	Quartile Movement	2006-2007		2007-2008	
		Result	National District Quartile	Result	National District Quartile
<b>BVPI 183a-</b> Average length of stay in bed & breakfast (weeks)		6	④③②①	BVPI deleted	
<b>BVPI 183b-</b> Average length of stay in hostel accommodation (weeks)	→	13	④③②①	11.50	④③②①
<b>BVPI 184a-</b> Proportion of local authority homes which were non-decent at the start of the financial year	→	30%	④③②①	22%	④③②①
<b>BVPI 184b-</b> Percentage change in proportion of non-decent homes	→	26.7%	④③②①	18.20%	④③②①
<b>BVPI 202-</b> Number of people sleeping rough on a single night	→	10	④③②①	15	④③②①
<b>BVPI 203-</b> Percentage change in average number of families in temporary accommodation		-6.90%	④③②①	BVPI Deleted	
<b>BVPI 212-</b> Average time taken to re-let local authority housing (days)	↓	24	④③②①	25	④③②①
<b>BVPI 213-</b> Number of households (per 100) who considered themselves homeless, who approached the authority, for whom housing advice casework resolved their situation	→	8	④③②①	8	④③②①
<b>BVPI 214-</b> Proportion of households accepted as statutorily homeless who were accepted as statutorily homeless by the same authority within the last two years		2.76%	④③②①	BVPI Deleted	
<b>BENEFITS</b>					
<b>BVPI 76a-</b> Number of claimants visited per 1000 caseload	N/a	154.00	N/a	BVPI Deleted	
<b>BVPI 76b-</b> Number of investigators employed per 1000 caseload	N/a	0.33	N/a	0.26	N/a

## Statutory Performance Indicator Results 2007-2008

BVPI Indicator	Quartile Movement	2006-2007		2007-2008	
		Result	National District Quartile	Result	National District Quartile
<b>BVPI 76c-</b> Number of fraud investigations per 1000 caseload	N/a	18.00	N/a	20.00	N/a
<b>BVPI 76d-</b> Number of prosecutions and sanctions per 1000 caseload (benefits)	N/a	4.50	N/a	6.06	N/a
<b>BVPI 78a-</b> Average time to process new claims (days)		24.1	④③②①	Not available	
<b>BVPI 78b-</b> Average time taken to process change in circumstances (days)		10.9	④③②①	Not available	
<b>BVPI 79a-</b> Proportion of benefit claims processed correctly	↓	97.60	④③②①	97.00%	④③②①
<b>BVPI 79b (i)-</b> The amount of Housing Benefit overpayments recovered as a percentage of all Housing Benefit overpayments	→	76.64%	④③②①	75.72%	④③②①
<b>BVPI 79b (ii)-</b> Housing Benefit overpayments recovered as a percentage of the total amount of overpayment debt outstanding at the start of the year, plus the amount of overpayments identified during the year	→	36.31%	④③②①	35.95%	④③②①
<b>BVPI 79b (iii)-</b> Housing Benefit overpayments written off as a percentage of the total amount of overpayment debt outstanding at the start of the year, plus the amount of overpayments identified during the year	N/a	3.86%	N/a	3.32%	N/a
<b>ENVIRONMENT</b>					
<b>BVPI 82a (i)-</b> Percentage of household waste arisings sent for recycling	→	29.17%	④③②①	30.13%	④③②①

## Statutory Performance Indicator Results 2007-2008

BVPI Indicator	Quartile Movement	2006-2007		2007-2008	
		Result	National District Quartile	Result	National District Quartile
<b>BVPI 82a (ii)</b> - Total tonnage of household waste arisings sent for recycling	→	11511.27	④③②①	11767.87	④③②①
<b>BVPI 82b (i)</b> - Percentage of household waste composted	↑	5.15%	④③②①	18.67%	④③②①
<b>BVPI 82b (ii)</b> - Total tonnage of household waste composted	→	2033.03	④③②①	2219.78	④③②①
<b>BVPI 84a</b> - Number of kilograms of household waste collected per head of population	→	335.6	④③②①	326.6	④③②①
<b>BVPI 84b</b> - Percentage change from the previous financial year in the number of kilograms of household waste collected per head of population	→	-2.73%	④③②①	-2.68%	④③②①
<b>BVPI 86</b> - Cost of waste collection per household	→	£49.43	④③②①	£50.44	④③②①
<b>BVPI 91a</b> - Population served by a kerbside collection of recyclables	→	100%	④③②①	100%	④③②①
<b>BVPI 91b</b> - Population served by a kerbside collection of at least two recyclables	→	100%	④③②①	100%	④③②①
<b>BVPI 199a</b> - Percentage of relevant land and highways that is assessed as having combined deposits of litter and detritus below an acceptable level	→	9.4%	④③②①	6.10%	④③②①
<b>BVPI 199b</b> - Percentage of relevant land and highways from which unacceptable levels of graffiti are visible	→	3%	④③②①	2%	④③②①

## Statutory Performance Indicator Results 2007-2008

BVPI Indicator	Quartile Movement	2006-2007		2007-2008	
		Result	National District Quartile	Result	National District Quartile
<b>BVPI 199c-</b> Percentage of relevant land and highways from which unacceptable levels of fly-tipping are visible	↑	1%	④③②①	0%	④③②①
<b>PLANNING</b>					
<b>BVPI 106-</b> Percentage of new homes built on previously developed land	↓	80.42%	④③②①	68.6%	④③②①
<b>BVPI 109a-</b> Percentage of major planning applications determined within 13 weeks	↓	75.00%	④③②①	68.57%	④③②①
<b>BVPI 109b-</b> Percentage of minor planning applications determined within 8 weeks	→	76.71%	④③②①	74.16%	④③②①
<b>BVPI 109c-</b> Percentage of other planning applications processed within 8 weeks	→	84.50%	④③②①	80.4%	④③②①
<b>BVPI 204-</b> Percentage of appeals allowed against the authority's decision to refuse planning applications	↑	32.1%	④③②①	30.7%	④③②①
<b>BVPI 205-</b> Quality of Service checklist	→	94.5%	④③②①	94.4	④③②①
<b>BVPI 219a-</b> Total number of conservation areas in the local authority area	N/a	17	N/a	BVPI Deleted	
<b>BVPI 219b-</b> Percentage of conservation areas in the local authority with an up to date character appraisal	→	70.6%	④③②①	85%	④③②①
<b>BVPI 219c-</b> Percentage of conservation areas with published management proposals	→	59.00%	④③②①	Not reported	

## Statutory Performance Indicator Results 2007-2008

BVPI Indicator	Quartile Movement	2006-2007		2007-2008	
		Result	National District Quartile	Result	National District Quartile
<b>ENVIRONMENTAL HEALTH</b>					
<b>BVPI 166a-</b> Score against a checklist of environmental health best practice	→	100%	④③②①	100%	④③②①
<b>BVPI 216a-</b> Number of 'sites of potential concern' with respect to land contamination	N/a	346	N/a	345	N/a
<b>BVPI 216b-</b> Percentage of all 'sites of potential concern' for which sufficient detailed information is available	→	83	④③②①	84	④③②①
<b>BVPI 217-</b> Percentage of pollution control improvements to existing installations completed on time	↑	96%	④③②①	100%	④③②①
<b>BVPI 218a-</b> Percentage of new reports of abandoned vehicles investigated within 24 hours of notification	↓	93.10%	④③②①	90.0%	④③②①
<b>BVPI 218b-</b> Percentage of abandoned vehicles removed within 24 hours from the point at which the authority is legally entitled to remove the vehicle	↑	97.65%	④③②①	100%	④③②①
<b>CULTURE</b>					
<b>BVPI 170a-</b> Number of visits to/usage of museums and galleries per 1000 population	→	2371	④③②①	1920	④③②①
<b>BVPI 170b-</b> Number of those visits that were in person, per 1000 population	→	2041	④③②①	1092	④③②①
<b>BVPI 170c-</b> Number of pupils visiting museums and galleries in organised school trips	→	15617	④③②①	20400	④③②①

## Statutory Performance Indicator Results 2007-2008

BVPI Indicator	Quartile Movement	2006-2007		2007-2008	
		Result	National District Quartile	Result	National District Quartile
<b>COMMUNITY SAFETY</b>					
<b>BVPI 126-</b> Domestic burglaries per 1000 households	→	11.8	④③②①	10.5	④③②①
<b>BVPI 127a-</b> Violent crime per 1000 population	→	21.7	④③②①	20.2	④③②①
<b>BVPI 127b-</b> Robberies per 1000 population	↓	0.7	④③②①	0.6	④③②①
<b>BVPI 128-</b> Vehicle crimes per 1000 population	→	13.3	④③②①	9.8	④③②①
<b>BVPI 174-</b> Number of racial incidents recorded by the local authority per 100,000	N/a	5.1	N/a	5.1	N/a
<b>BVPI 175-</b> Percentage of racial incidents resulting in further action by the local authority	→	100%	④③②①	100%	④③②①
<b>BVPI 225-</b> Effectiveness of local authority services designed to help victims of domestic violence	N/a	72.7	N/a	90.9	N/a
<b>BVPI 226a-</b> Total amount spent by the local authority on advice and guidance services provided by external organisations	N/a	123,089	N/a	130,779	N/a
<b>BVPI 226b-</b> Percentage of monies spent on advice and guidance services provision that was given to organisations holding the CLS Quality Mark at 'General Help' level and above	N/a	82.85%	N/a	86.16%	N/a
<b>BVPI 226c-</b> Total amount spent on advice and guidance in the areas of housing, welfare benefits and consumer matters which is provided directly by the authority to the public	N/a	354,044	N/a	382,301	N/a

Statutory Performance Indicator Results 2007-2008

BVPI Indicator	Trend	2005-2006		2006-2007	
		Result	National Quartile	Result	National Quartile
<b>COMMUNITY SAFETY comparison with Crime and Disorder Reduction Partnership (CDRP) family group.</b>					
The Community Safety CDRP comparisons below display the All England quartile position.					
<b>BVPI 126-</b> Domestic burglaries per 1000 households	➔	11.8	④③②①	10.5	④③②①
<b>BVPI 127a-</b> Violent crime per 1000 population	➔	21.7	④③②①	20.2	④③②①
<b>BVPI 127b-</b> Robberies per 1000 population	➔	0.7	④③②①	0.6	④③②①
<b>BVPI 128-</b> Vehicle crimes per 1000 population	➔	13.3	④③②①	9.8	④③②①
<b>BVPI 174-</b> Number of racial incidents recorded by the local authority per 100,000	N/a	5.1	N/a	5.1	N/a
<b>BVPI 175-</b> Percentage of racial incidents resulting in further action by the local authority	➔	100%	④③②①	100%	④③②①
<b>BVPI 225-</b> Effectiveness of local authority services designed to help victims of domestic violence	N/a	72.7	N/a	90.9	N/a
<b>BVPI 226a-</b> Total amount spent by the local authority on advice and guidance services provided by external organisations	N/a	123,089	N/a	130,779	N/a
<b>BVPI 226b-</b> Percentage of monies spent on advice and guidance services provision that was given to organisations holding the CLS Quality Mark at 'General Help' level and above	N/a	82.85%	N/a	86.16%	N/a
<b>BVPI 226c-</b> Total amount spent on advice and guidance in the areas of housing, welfare benefits and consumer matters which is provided directly by the authority to the public	N/a	354,044	N/a	382,301	N/a